

VECTOR PIPELINE 24-HOUR EMERGENCY PHONE NUMBER
888-427-7777

KNOW HOW TO RESPOND TO A PIPELINE EMERGENCY

1. Immediately phone the toll-free, 24-hour Vector Pipeline emergency number at 888-427-7777.
2. Meet with Vector Pipeline representatives to establish procedures for securing the area or other emergency measures.
3. If Vector Pipeline representatives have not arrived:
 - Shut off all engines and ignition sources in the vicinity of the leak.
 - Secure the site and evacuate nearby residents/onlookers if required.
 - Monitor for hazardous atmospheres.
 - Control and redirect traffic.
 - Provide immediate access to Vector Pipeline representatives.
 - Implement your local emergency plan.

WHAT NOT TO DO

DO NOT enter without permission from Vector Pipeline unless there is an immediate risk to public safety.

DO NOT operate pipeline valves or extinguish any pipeline fires.

DO NOT create a spark.

IF YOU RECEIVE AN EMERGENCY CALL FROM THE PUBLIC

1. Advise the caller that Vector Pipeline representatives will arrive at the scene as soon as possible.
2. Advise the following at your discretion:
 - Move as far away from the leak as possible.
 - Do not touch any liquid or vapor that may have come from the pipeline.
 - Do not drive into the area or start your car.
 - Do not light a match.
 - Do not turn on or off anything that may create a spark.
 - Do not operate pipeline valves.
 - If an evacuation center has been designated, advise the caller of the location.
3. Immediately phone the toll-free, 24-hour Vector Pipeline emergency number at 888-427-7777.

ALWAYS DIG WITH "CARE"

Call Before You Dig
Allow required time for markings
Respect the marks
Excavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.

KNOW THE WARNING SIGNS

YOU MIGHT SEE:



- Dirt being blown or appearing to be thrown into the air
- Dead or dying vegetation in an otherwise green area
- A dry area in a wet field
- Flames coming from the ground or appearing to burn above ground
- Frozen ground when ambient temperatures are above freezing

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor*

* The gas Vector Pipeline transports is not odorized but naturally occurring elements may produce an odor.

To find the location of transmission pipelines in your area, visit npms.phmsa.dot.gov.



Know what's below.
Call before you dig.

We welcome your questions and comments.

Call 1-877-799-2650, send an email to USpublicawareness@VectorPipeline.com or visit VectorPipeline.com/publicawareness.

